

Paranormal Investigator India is an operational division of Tianzhu Investigative Services OPC Private Limited. Personal data is handled strictly in compliance with the Digital Personal Data Protection Act, 2023.

# PRIVACY POLICY

*(DPDP Act 2023 Compliant)*

**Paranormal Investigator India**

*(A Division of Tianzhu Investigative Services OPC Private Limited)*

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## 1. Introduction

This Privacy Policy explains how **Paranormal Investigator India**, operating under **TIANZHU INVESTIGATIVE SERVICES OPC PRIVATE LIMITED**, collects, uses, stores, and protects personal data in accordance with the **Digital Personal Data Protection Act, 2023 (DPDP Act)** and other applicable laws of India.

By accessing our website or using our services, you consent to the practices described in this Privacy Policy.

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## 2. Legal Entity & Applicability

Paranormal Investigator India is **not a separate legal entity**.

All data collection and processing is carried out by:

**TIANZHU INVESTIGATIVE SERVICES OPC PRIVATE LIMITED**

(Hereinafter referred to as "the Company", "we", "our", or "us")

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## 3. Personal Data We Collect

We may collect the following personal data **only when necessary**:

- Full name
- Contact details (phone number, email address)
- Property address/location (for investigation purposes only)
- Consent records (written or recorded)
- Communication records (emails, calls, messages)
- Any information voluntarily shared by the client

We **do not collect sensitive data unnecessarily**.

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## 4. Purpose of Data Collection

Personal data is collected strictly for the following purposes:

- Case assessment and service delivery
- Legal compliance and consent verification
- Internal documentation and reporting
- Communication related to investigations
- Security, fraud prevention, and compliance

Data is **never collected for unrelated or commercial resale purposes**.

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## 5. Consent Under DPDP Act, 2023

All personal data is collected **only after obtaining valid consent**, as required under the DPDP Act, 2023.

Clients have the right to:

- Give consent
- Withdraw consent at any time
- Limit the scope of data usage

Withdrawal of consent may affect our ability to provide services.

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## 6. Data Storage & Security

We implement **reasonable security safeguards** to protect personal data, including:

- Restricted access to authorized personnel only
- Secure digital and physical storage
- Confidential handling of investigation records

We take all practical steps to prevent **unauthorized access, misuse, loss, or disclosure**.

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## 7. Data Sharing & Disclosure

We **do not sell, rent, or trade personal data**.

Data may be shared only:

- When required by law or legal authority
- For legal compliance or court orders
- With client's explicit written consent

All disclosures are made **strictly within legal boundaries**.

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## 8. Data Retention Policy

Personal data is retained only for:

- The duration required to complete services
- Legal, regulatory, or compliance requirements

Once data is no longer required, it is **securely deleted or anonymized**, subject to applicable laws.

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## 9. Client Rights (DPDP Act 2023)

Under the DPDP Act, 2023, you have the right to:

- Access your personal data
- Request correction or update
- Withdraw consent
- Request deletion of data (subject to legal obligations)
- Raise grievances regarding data handling

Requests can be made through official communication channels.

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## 10. Children's Data

Our services are **not intended for individuals below 18 years of age**.

We do not knowingly collect personal data of minors.

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## 11. Third-Party Links Disclaimer

Our website may contain links to third-party websites.

We are **not responsible for the privacy practices or content** of such external sites.

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## **12. Changes to This Privacy Policy**

We reserve the right to update or modify this Privacy Policy at any time to reflect legal or operational changes.

Updated policies will be effective immediately upon publication on the website.

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## **13. Governing Law**

This Privacy Policy is governed by:

- **Digital Personal Data Protection Act, 2023**
- Applicable laws of India

Any disputes shall fall under the jurisdiction of **Indian courts only**.

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## **14. Acceptance of Privacy Policy**

By using our website or services, you acknowledge that you have **read, understood, and agreed** to this Privacy Policy.