

Paranormal Investigator India is an operational division of Tianzhu Investigative Services OPC Private Limited. Personal data is handled strictly in compliance with the Digital Personal Data Protection Act, 2023.

PRIVACY POLICY

(DPDP Act 2023 Compliant)

Paranormal Investigator India
(A Division of Tianzhu Investigative Services OPC Private Limited)

1. Introduction

This Privacy Policy explains how **Paranormal Investigator India**, operating under **TIANZHU INVESTIGATIVE SERVICES OPC PRIVATE LIMITED**, collects, uses, stores, and protects personal data in accordance with the **Digital Personal Data Protection Act, 2023 (DPDP Act)** and other applicable laws of India.

By accessing our website or using our services, you consent to the practices described in this Privacy Policy.

2. Legal Entity & Applicability

Paranormal Investigator India is **not a separate legal entity**.

All data collection and processing is carried out by:

TIANZHU INVESTIGATIVE SERVICES OPC PRIVATE LIMITED
(Hereinafter referred to as “the Company”, “we”, “our”, or “us”)

3. Personal Data We Collect

We may collect the following personal data **only when necessary**:

- Full name
- Contact details (phone number, email address)
- Property address/location (for investigation purposes only)
- Consent records (written or recorded)
- Communication records (emails, calls, messages)
- Any information voluntarily shared by the client

We **do not collect sensitive data unnecessarily**.

4. Purpose of Data Collection

Personal data is collected strictly for the following purposes:

- Case assessment and service delivery
- Legal compliance and consent verification
- Internal documentation and reporting
- Communication related to investigations
- Security, fraud prevention, and compliance

Data is **never collected for unrelated or commercial resale purposes**.

5. Consent Under DPDP Act, 2023

All personal data is collected **only after obtaining valid consent**, as required under the DPDP Act, 2023.

Clients have the right to:

- Give consent
- Withdraw consent at any time
- Limit the scope of data usage

Withdrawal of consent may affect our ability to provide services.

6. Data Storage & Security

We implement **reasonable security safeguards** to protect personal data, including:

- Restricted access to authorized personnel only
- Secure digital and physical storage
- Confidential handling of investigation records

We take all practical steps to prevent **unauthorized access, misuse, loss, or disclosure**.

7. Data Sharing & Disclosure

We **do not sell, rent, or trade personal data**.

Data may be shared only:

- When required by law or legal authority
- For legal compliance or court orders
- With client's explicit written consent

All disclosures are made **strictly within legal boundaries**.

8. Data Retention Policy

Personal data is retained only for:

- The duration required to complete services
- Legal, regulatory, or compliance requirements

Once data is no longer required, it is **securely deleted or anonymized**, subject to applicable laws.

9. Client Rights (DPDP Act 2023)

Under the DPDP Act, 2023, you have the right to:

- Access your personal data
- Request correction or update
- Withdraw consent
- Request deletion of data (subject to legal obligations)
- Raise grievances regarding data handling

Requests can be made through official communication channels.

10. Children's Data

Our services are **not intended for individuals below 18 years of age**.

We do not knowingly collect personal data of minors.

11. Third-Party Links Disclaimer

Our website may contain links to third-party websites.

We are **not responsible for the privacy practices or content** of such external sites.

12. Changes to This Privacy Policy

We reserve the right to update or modify this Privacy Policy at any time to reflect legal or operational changes.

Updated policies will be effective immediately upon publication on the website.

13. Governing Law

This Privacy Policy is governed by:

- **Digital Personal Data Protection Act, 2023**
- Applicable laws of India

Any disputes shall fall under the jurisdiction of **Indian courts only**.

14. Acceptance of Privacy Policy

By using our website or services, you acknowledge that you have **read, understood, and agreed** to this Privacy Policy.